

# ROOM ACCOMODATION: RATE CHANGE

---

To our valued patients

Thank you for choosing to have your baby at Grand River hospital. We hope that you and your family will have a wonderful birth experience with us.

In order to ensure maximum clarity regarding room accommodations and billing, we ask that you kindly review the following as prices are changing effective **July 15, 2022**:

**Ward (3 bed) – COVERED BY OHIP**

**Semi-private (2-bed) \$300 per day**

**Private (1 bed) room \$350 per day**

**You are responsible to provide payment for the room accommodation that you choose.**

**BILLING APPLIES TO A POSTPARTUM or**

**PRE-BIRTH HOSPITALIZATION**

- If you choose private or semi-private accommodation and the hospital is unable to provide you with this type of room, you will be charged the lower fee
- You may change your room accommodation request at any time by completing a NEW Admission form at the Childbirth Registration Desk

If you have any questions about your room accommodation, please discuss with the Childbirth registration staff or Patient Accounts.

June 2022

## **Room Accommodations for Childbirth.....FAQ**

March 2023

### **1. When do I select which hospital accommodations I would like?**

Your doctor or midwife will provide you with the necessary forms early in your pregnancy so you have lots of time to consider your room accommodation options. Please bring the completed forms with you to any hospital visit and hand them to the unit secretary – no need to make a special trip to the hospital to drop them off.

### **2. How many patients will I share a room with?**

Private room – one patient per room

Semi-private room – two patients per room

Ward room – 3/4 patients per room

### **3. How do I know what type of room my private insurance covers?**

You are responsible to review your policy with your private insurer to find out if you have room coverage for a hospital stay, how much coverage is provided as well as any restrictions or rules that may apply. **The hospital does not have access to this information.**

### **4. Will I be charged if I am admitted to hospital for a complication in pregnancy?**

YES! It is very important to understand that the billing Admission form you complete will be used for **any hospital stay**. For example, if your file shows that you have chosen a private or semi-private room (for birth), this same form will be used for billing should you require hospitalization for a complication in pregnancy. This may result in weeks' of unexpected charges that you will be required to pay.

### **5. When do accommodation fees start for a birth admission?**

All patients admitted to GRH who are in labour are given a PRIVATE room for labour and birth at no cost for patients who are covered by VALID OHIP (Ontario Health Insurance Program.).

Once the baby is born, room accommodation fees start to apply depending on the room selection made you have made. Additional fees will be charged if a SEMI-PRIVATE or PRIVATE room accommodation is chosen for:

- hospital stay after the baby is born
- Hospital stay required during pregnancy
- Hospital stay prior to the baby being born (not in labour)

GRH calculates room fees in the following way:

- Fees are charged from “birth day” until “discharge day.”
- Fees are not assigned on discharge day but are assigned on the day of baby’s birth.
- A “day” ends at midnight.

Here are some examples:

- (i) baby born at 9pm and the family goes home next day at 11am = one day accommodation fee
- (ii) baby born at 9 pm and family goes home by 11pm the same day = no accommodation fees
- (iii) baby born at 9 pm on Oct 1 and family goes home at 2pm Oct 3<sup>rd</sup> = 2 days accommodation fees
- (iv) baby born at 4am and family goes home by 11am the same day – 1 day accommodation fee

**These charges are the responsibility of the patient and must be paid by the patient if not covered by the patient’s private health insurance.**

#### **6. Will I be guaranteed a private room at all times?**

Even during the Covid19 pandemic, the Childbirth program continued to offer a variety of room accommodations to patients. Private rooms are offered on a “first come, first get” basis.

#### **7. Do patients ever get private room without cost?**

Private or semi-private rooms may be assigned if the patient needs to be in isolation due to an infectious illness or if there are other serious medical concerns. These decisions are made by our Infection Prevention and Control (IPAC) team or your physician as part of your treatment plan.

#### **8. Will I be charged if I stay in the room where I gave birth?**

Once the baby is born, your birthing room is considered a private room accommodation. If you have chosen a SEMI-PRIVATE or PRIVATE room, you will be billed according to your choice. These fees will be charged to you but may be covered in full or in part by your private insurance.

#### **9. What if I choose ward accommodation but remain in the private room where I gave birth?**

This does occasionally happen - no additional charges will be assigned to you. You may however, be moved at any time to a room that matches your room accommodation choice. Wherever possible, the hospital tries to match patients to the room accommodation that they have chosen on their form.

**10. If I choose a PRIVATE room accommodation but am moved to a SEMI-PRIVATE room instead (no private rooms available) will I be charged?**

You will only be charged for the room accommodation you receive. In the example above, you would be charged for a semi-private room.

**11. Will I be charged for a room if I go home shortly after the birth or don't stay overnight?**

Room accommodation fees are not charged for a postpartum stay of less than 4 hours. It is important to know however that the hospital cannot guarantee that you will be discharged within 4 hours of birth even if this is your choice. There are a number of conditions which must be met before you and your baby are discharged safely and this is our number one priority.

**12. What if I'm moved to another unit - will room accommodation fees still apply?**

YES – regardless of where you are located, you will be charged according to the room accommodation that you have selected and the accommodation you receive.

**13. What if my nurse, doctor or midwife tells me that I don't need to pay for my room?**

Room accommodation fees are set by the hospital and are consistent with fee schedules of other hospitals in Ontario. Charges are based on what type of room accommodate you select on your Admission form. Nurses, doctors/midwives are not told about your personal insurance situation. If you have questions about your room accommodation, please talk to the unit secretary or an employee in Patient Accounts: (519)749-4300 ext 3736.

**14. What if I want to change my accommodation choice during my stay – can I do this?**

Yes - you can change your room accommodation choice at any time during your stay, providing the chosen type of accommodation is available. This can ONLY BE DONE by signing a new Room Accommodation form with the unit secretary. If your accommodation request can be met, fees will be adjusted as of the time you sign the new form.

**Simply telling your nurse or doctor that you want to change rooms will not result in a change in fees. New forms must be signed and provided to the unit secretary.**